

GBI Quarry Collection
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Position: Technical Support Supervisor

Description: GBI is establishing a technical support department that includes an 800 number. Responsibilities include troubleshooting with customers, resolving product issues, customer service and support, product knowledge and installation seminars, and ultimately overseeing a growing department. They would be responsible for fielding phone calls and on site instruction. Travel may be required.

Location: Costa Mesa, Ca
Employment: Full time position
Salary: \$48,000 - \$60,000 annual starting salary depending on experience

Experience: 10 years + ceramic tile and natural stone installation experience preferred. CTC certification preferred. California C-54 and/or C-9 contractor's license preferred. Bachelor's degree and/or education beyond high school diploma preferred but not required.

About the company: GBI Quarry Collection has been in business more than 18 years. We manufacture and distribute natural stone and related products to over 200 distributors and dealers nationwide. We own and operate factories in Portugal and China. We are currently putting together installation guidelines for all our products and need to offer the service and support to our customers to continue our success.